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the

IMPROVEMENT GUIDE



A PRACTICAL APPROACH to
ENHANCING ORGANIZATIONAL PERFORMANCE

GERALD J. LANGLEY, RONALD D. MOEN, KEVIN M. NOLAN,
THOMAS W. NOLAN, CLIFFORD L. NORMAN, LLOYD P. PROVOST

Improvement Guide A Practical Approach To Enhancing Organizational Performance

Gerald J. Langley

Improvement Guide A Practical Approach To Enhancing Organizational Performance:

The Improvement Guide Gerald J. Langley, Ronald D. Moen, Kevin M. Nolan, Thomas W. Nolan, Clifford L. Norman, Lloyd P. Provost, 2009-06-03 This new edition of this bestselling guide offers an integrated approach to process improvement that delivers quick and substantial results in quality and productivity in diverse settings The authors explore their Model for Improvement that worked with international improvement efforts at multinational companies as well as in different industries such as healthcare and public agencies This edition includes new information that shows how to accelerate improvement by spreading changes across multiple sites The book presents a practical tool kit of ideas examples and applications *The Improvement Guide* Gerald J. Langley, 2009 This new edition of this bestselling guide offers an integrated approach to process improvement that delivers quick and substantial results in quality and productivity in diverse settings The authors explore their Model for Improvement that worked with international improvement efforts at multinational companies as well as in different industries such as healthcare and public agencies This edition includes new information that shows how to accelerate improvement by spreading changes across multiple sites The book presents a practical tool kit of ideas examples and applications

Teaching Evidence-Based Practice in Nursing Rona F. Levin, Harriet R. Feldman, 2013 Print CourseSmart *Handbook on Implementation Science* Per Nilsen, Sarah A. Birken, 2020-05-29 The Handbook on Implementation Science provides an overview of the field's multidisciplinary history theoretical approaches key concepts perspectives and methods By drawing on knowledge concerning learning habits organizational theory improvement science and policy research the Handbook offers novel perspectives from a broad group of international experts in the field representing diverse disciplines The editors seek to advance implementation science through careful consideration of current thinking and recommendations for future directions Improving Health Care in Low- and Middle-Income Countries Lani Rice Marquez, 2020-05-26 This open access book is a collection of 12 case studies capturing decades of experience improving health care and outcomes in low and middle income countries Each case study is written by healthcare managers and providers who have implemented health improvement projects using quality improvement methodology with analysis from global health experts on the practical application of improvement methods The book shows how frontline providers in health and social services can identify gaps in care propose changes to address those gaps and test the effectiveness of their changes in order to improve health processes and outcomes The chapters feature cases that provide real life examples of the challenges solutions and benefits of improving healthcare quality and clearly demonstrate for readers what quality improvement looks like in practice Addressing Behavior Change in Maternal Neonatal and Child Health with Quality Improvement and Collaborative Learning Methods in GuatemalaHaiti's National HIV Quality Management Program and the Implementation of an Electronic Medical Record to Drive Improvement in Patient CareScaling Up a Quality Improvement Initiative Lessons from Chamba District IndiaPromoting Rational Use of Antibiotics in the Kyrgyz RepublicStrengthening

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Inpatient Quality Improvement and Patient Safety,

An Issue of Medical Clinics of North America Moises Auron, Michelle Brooks, Suchita Shah Sata, 2025-08-05 In this issue of Medical Clinics of North America guest editors Drs Moises Auron Michelle Brooks and Suchita Shah Sata bring their considerable expertise to the topic of Inpatient Quality Improvement and Patient Safety Top experts address fundamental and current topics in quality of healthcare and patient safety in hospitalized patients including discussions of the quality improvement process high reliability organization diagnostic errors medication safety and handoffs and care transitions as well as clinical topics such as prevention of healthcare acquired infections pneumonia heart failure and more Contains 13 relevant practice oriented topics including accreditation and health policy artificial intelligence in QPS diagnostic errors and cognitive reasoning human factors engineering and behavior change management and more Provides in depth clinical reviews on inpatient quality improvement and patient safety offering actionable insights for clinical practice Presents the latest information on this timely focused topic under the leadership of experienced editors in the field Authors synthesize and distill the latest research and practice guidelines to create clinically significant topic based reviews

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Guide Gerald J. Langley, 1996-11-13 Based on W Edwards Deming s model for testing and improvement this important guide offers a fundamental approach that promotes integrated activities and is designed to deliver substantial results Drawing from ten years of research from a variety of settings from manufacturing to government hospitals to schools the book presents a plethora of ideas examples and applications for improvement

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Joseph A. Defeo, 2016-11-11 The cornerstone text on quality management and performance excellence thoroughly revised to reflect the latest challenges and developments The body of knowledge for the science of quality management and performance excellence for more than half a century Juran s Quality Handbook has been completely updated to meet the ever changing needs of today s business and quality professionals Under the guidance of a team of top experts this authoritative resource

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Includes measurements abbreviations and a dictionary of key terms and colloquialisms indispensable for international recruits *Principles and Practice of Hospital Medicine* Sylvia C. McKean, 2012-04-19 The definitive guide to the knowledge and skills necessary to practice Hospital Medicine Presented in full color and enhanced by more than 700 illustrations this authoritative text provides a background in all the important clinical organizational and administrative areas now required for the practice of hospital medicine The goal of the book is to provide trainees junior and senior clinicians and other professionals with a comprehensive resource that they can use to improve care processes and performance in the hospitals that serve their communities Each chapter opens with boxed Key Clinical Questions that are addressed in the text and hundreds of tables encapsulate important information Case studies demonstrate how to apply the concepts covered in the text directly to the hospitalized patient Principles and Practice of Hospital Medicine is divided into six parts Systems of Care Introduces key issues in Hospital Medicine patient safety quality improvement leadership and practice management professionalism and medical ethics medical legal issues and risk management teaching and development Medical Consultation and Co Management Reviews core tenets of medical consultation preoperative assessment and management of post operative medical problems Clinical Problem Solving in Hospital Medicine Introduces principles of evidence based medicine quality of evidence interpretation of diagnostic tests systemic reviews and meta analysis and knowledge translations to clinical practice Approach to the Patient at the Bedside Details the diagnosis testing and initial management of common complaints that may either precipitate admission or arise during hospitalization Hospitalist Skills Covers the interpretation of common low tech tests that are routinely accessible on admission how to optimize the use of radiology services and the standardization of the execution of procedures routinely performed by some hospitalists Clinical Conditions Reflects the expanding scope of Hospital Medicine by including sections of Emergency Medicine Critical Care Geriatrics Neurology Palliative Care Pregnancy Psychiatry and Addiction and Wartime Medicine Evidence-Based Practice in Nursing Thomas L. Christenberry, 2017-12-28 A fundamental reader friendly guide to evidence based practice EBP for BSN MSN and DNP nursing students Evidence Based Practice in Nursing explains the conceptual underpinnings of EBP and demonstrates how nurses can put EBP concepts into practice Replete with critical knowledge skills tools and scholarly development to enable nurses to fully and confidently deliver the highest quality EBP care this book eschews a one size fits all approach unique systematic guidelines for understanding and applying EBP Building blocks of information grow progressively more complex to apply to any point along nursing's academic trajectory Thoughtfully organized to fit a variety of EBP related course objectives Evidence Based Practice in Nursing easily adapts for standalone EBP courses at any level as well as advanced practice specialty courses that integrate EBP content This book addresses the needs of all nursing instructors including those who teach at multiple levels simultaneously Key content discusses requisite conceptual knowledge of EBP for building clinical decision making skills conceptualizing implementing and evaluating EBP projects

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Patient Safety and Healthcare Improvement at a Glance Sukhmeet

Panesar, Andrew Carson-Stevens, Sarah Salvilla, Aziz Sheikh, 2014-06-16 Patient Safety and Healthcare Improvement at a Glance is a timely and thorough overview of healthcare quality written specifically for students and junior doctors and healthcare professionals. It bridges the gap between the practical and the theoretical to ensure the safety and wellbeing of patients. Featuring essential step by step guides to interpreting and managing risk quality improvement within clinical specialties and practice development this highly visual textbook offers the best preparation for the increased emphasis on patient safety and quality driven focus in today's healthcare environment. Healthcare Improvement and Safety at a Glance Maps out and follows the World Health Organization Patient Safety curriculum. Draws upon the quality improvement work of the Institute for Healthcare Improvement. This practical guide covering a vital topic of increasing importance in healthcare provides the first genuine introduction to patient safety and quality improvement grounded in clinical practice

The Joint Commission Journal on Quality Improvement, 2003

Essentials of Nursing Leadership & Management Patricia

Kelly, 2004 Essentials of Nursing Leadership Management offers a concise and unique perspective on critical nursing leadership and management concepts. The text helps readers understand current issues such as time management and priority setting delegation performance improvement and much more

Subject Guide to Books in Print, 1996

Principles and Practice of Hospital Medicine, Second Edition Sylvia C. McKean, John J. Ross, Daniel D. Dressler, Danielle Scheurer, 2016-10-22 The leading textbook of hospital medicine completely updated to reflect today's challenges. A Doody's Core Title for 2021. Since its publication in 2012 Principles and Practice of Hospital Medicine Second Edition has become the field's premier resource. Comprehensive, authoritative and practical this landmark text provides a solid grounding in clinical, organizational and administrative areas central to the practice of hospital medicine. The Second Edition has been completely updated to reflect the evolving practice responsibilities of hospitalists. Examples include value based medicine, expanded surgical content, bedside clinical reasoning and a new segment devoted to rehabilitation and skilled nursing care. This edition also features a more accessible and streamlined full color design enriched by more than 600 illustrations. Each clinical chapter opens with boxed Key Clinical Questions that are addressed in the text and summarized in hundreds of tables. Case studies demonstrate how to apply this information specifically to the management of hospitalized patients. Representing the

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